



WARRANTIES & SERVICE THAT GO THE EXTRA MILE.

- ✓ 24/7 Emergency Road Service as long as the contract is in effect
- ✓ ASE-Certified claims adjusters
- ✓ Prompt, friendly customer service
- ✓ Claims paid in 5 days—guaranteed!
- ✓ Outstanding record of customer & dealer satisfaction
- ✓ Your extra assurance of quality—only select dealers known for quality, dependable pre-owned vehicles are approved to offer Preferred Warranties' plans

FROM A QUALITY COMPANY THAT GOES THE EXTRA MILE.

- ✓ Earning the trust of dealers and customers since 1992
- ✓ An Inc. 500 Company
- ✓ Winner of the Northeastern Pennsylvania Better Business Bureau's "Torch Award for Marketplace Ethics"
- ✓ Offering a complete line of fully insured service contracts to fit every budget

Preferred Warranties Inc., a Pennsylvania Corporation, is majority owned by Harbert Private Equity Fund II, L.L.C., a Delaware Limited Liability Company with \$180 million in committed capital.

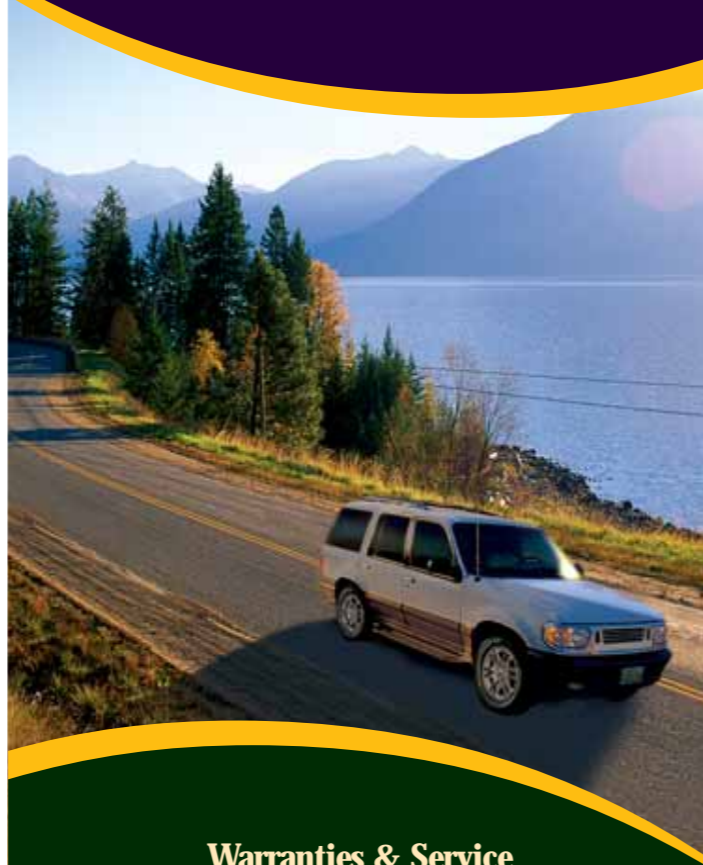


PREFERRED WARRANTIES INC.

P R E F E R R E D

Optimum PLAN

Extended Protection Plans for Pre-owned Vehicles



Warranties & Service That Go The Extra Mile.

Call Toll-Free Nationwide: 1 (800) 548-1121



PREFERRED WARRANTIES INC.™

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200 Pinebrook Place
P.O. Box 278
Orwigsburg, PA 17961
Claims: 1(800) 334-4841
Sales: 1(800) 548-1121
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PW242



Member Northeastern and Central PA

P R E F E R R E D Optimum PLAN



An Important Message to All Car Buyers

What has made Preferred Warranties Inc. one of the fastest growing Extended Service Contract providers in the U.S.?

Dependability.

Preferred Warranties' plans are available only through select dealerships. They've proven that they know cars, and that they deal in quality, dependable pre-owned vehicles.

But whether a car is new or used, foreign or domestic, things break. This is why the protection plan you buy is every bit as important as the vehicle you buy. And this is why Preferred Warranties' service contracts are being chosen by more and more car buyers every day.

When something breaks, Preferred Warranties Inc. has you covered. If the problem is covered in the protection plan you've chosen, you can count on quality repairs and fast, hassle-free payment. Period.

You get peace-of-mind. We get the best advertising there is: the recommendations and loyalty of satisfied customers and dealers.

We welcome your comments, as well as any suggestions you might have on how we might improve our protection plans and service. I invite you to write, fax or e-mail your comments directly to me. Remember, our goal is simple: Your Satisfaction. Guaranteed.

Sincerely,

Wayne Herring
Wayne Herring



"What do I do if my car breaks down or won't start?"

No problem. You're covered for up to \$75 of emergency assistance for towing, dead battery and more – even flat tires or running out of gas. Just call our 24-hour toll-free number, and keep your money in your pocket. Before being towed, call the PWI Claims Department for a nearby shop.

"What do I do if I think I have a claim?"

Call us. We'll make sure your problem is covered, and tell you what to do next. Our phones are staffed during traditional business hours, and our answering service is available to take messages 24 hours a day. Or visit us online to open a claim, and we'll call you back during business hours.

"Can I use my regular repair shop?"

Yes. We'll be glad to work with them, and our experienced claims adjusters can make sure that the repairs are made right and the costs are fair. If you don't have a favorite shop, we can probably refer you to one in our network of quality repair centers.

"Who pays the shop?"

We make every effort to pay the shop directly so you keep your money in your pocket. If you choose a shop that won't accept direct payment, we'll reimburse you promptly.

"How long will that take?"

Less than a week. Once the repair is finished and we've received the paperwork, your claim will be processed and mailed within five working days. *Guaranteed!*

"What if something breaks when I'm out of town?"

With our vast network, we'll probably be able to find a quality repair center for you anywhere in the country.

"How do I get a Preferred Warranties' service contract?"

Only from your dealer when you purchase a vehicle. Just review the options, costs, and contract with your dealer, and choose your plan. No extra vehicle inspection will be necessary. You'll get your Preferred Warranties' service contract at the same time that you purchase your car. (NOTE: This will be your only chance. If you decline the coverage, you cannot change your mind at a later date.)

Optimum PLAN



ENGINE

ALL INTERNAL LUBRICATED PARTS, PLUS

- Fuel pump
- Fuel injectors
- Pressure regulator
- Flywheel
- Harmonic balancer and bolt
- Valve covers
- Timing cover
- Oil pan
- Vacuum pump
- Engine mounts
- Water pump
- Engine block and cylinder heads (*If damaged by the failure of an internal lubricated part.*)

TURBO (SUPERCHARGER)

(WITH TURBO SURCHARGE ONLY)

- Turbo charger housing
- All internal parts
- Waste gate
- Supercharger housing
- Vanes
- Bearings

TRANSMISSION

ALL INTERNAL LUBRICATED PARTS IN

- Transmission case
- Torque converter
- Flywheel
- Bell housing
- Vacuum modulator
- Transmission mounts
- Transmission pan
- Transfer case and all internal lubricated parts (*with 4WD/AWD surcharge.*)

DRIVE AXLE

- Front & rear axle
- All internal lubricated parts in the drive axle housing
- Axle shafts
- Differential cover
- Universal joints and yokes
- CV joints
- Double offset joints
- CV boots
- Wheel bearings
- Drive shaft center bearings
- Propeller shafts
- 4WD locking hub
- Drive axle housing (*Only if damaged by the failure of an internal lubricated part.*)
- Wheel hubs (*If damaged as a result of wheel bearing failure.*)

SEALS & GASKETS

OIL CONTAINMENT SEALS & GASKETS, INCLUDING

- Engine
- Transmission
- Front wheel drive
- Drive axle
- Brake
- Steering
- Air conditioner seals & gaskets

FLUIDS & FILTERS

- Fluids and filters required for covered repairs according to OEM specifications, excluding air conditioning refrigerant

ELECTRICAL

- Alternator
- Starter motor & solenoid
- Voltage regulator
- Distributor
- Convertible top power motor

HIGH-TECH

- Front & rear wiper motors
 - Windshield wiper delay module
 - Washer pumps
 - Headlamp switch
 - Turn signal switch
 - Windshield & rear wiper switches
 - Door lock switch
 - Electric door lock solenoid
 - Dash & engine main wiring harness
 - Ignition switch
 - Keyless entry transmitter & receiver
 - Power seat motors
 - Power door lock actuators
 - Oil pressure sending unit
 - Ignition management controls
- Including, but not limited to, the following components:
- ECM or PCM (electronic or powertrain control modules)
 - O2 (oxygen), CAM and MAF (mass air flow) Sensors
 - Coil pack(s)
 - Ignition Control Module
 - AIT (air intake temperature sensor)
 - Knock Sensors
 - TPS (throttle position sensor)
 - TCS (temperature control sensor)
 - IAC (idle air control motor)
 - CPS (crank position sensor)

ELECTRONICS

- Digital dash & trip computer control module
- Factory-installed electronic combination entry system
- Factory installed anti-theft device
- Fuel injection sensor(s)
- Fuel computer control modules
- Electronic ignition computer control modules
- A/C temp control programmer computer
- Power window motor & regulator
- Power antenna motor & mast
- Power door lock solenoid(s)
- Power trunk motor
- Power trunk release solenoid
- Power headlight door motor(s) (retractable headlights)
- Power sunroof motor transmission & cables
- Power sliding door motor(s)
- Power mirror motor(s)
- Cruise control servo & sensor
- Also covers the manually operated switches for the above listed parts

STEERING

- Manual & power steering gear housing and all internal lubricated parts
- Rack and pinion unit (short rack)
- Steering column
- Power steering pump
- Main & intermediate steering shafts & couplings
- Power cylinder assembly

- Housings (*if damaged by the failure of an internally lubricated part listed.*)
- Pressure control valves
- Drag link & steering knuckles
- Tie rod ends
- Centering lock spring
- Solenoid valve
- Control valve
- Phase control unit & stepper motor
- Control yoke
- Main bevel gear
- Control rod
- Speed sensors
- Electric motor
- Computer control module
- Steering torque sensor
- Heating unit
- Electrically driven hydraulic pump & motor

SUSPENSION

- Upper & lower control arms & bushings
- Upper & lower ball joints
- Wheel bearings
- Radius arms & bushings
- Shafts & bushings
- Kingpins & bushings
- Stabilizer shaft linkage & bushings
- Torsion bars & bushings
- Leaf springs
- Leaf spring shackles & bushings
- Spindle & spindle support

AIR CONDITIONING

- Evaporator
- Condenser
- Compressor
- Compressor seals
- Compressor clutch

- Clutch bearing
- Receiver/drier
- Idler pulley
- Accumulator
- Expansion valve

COOLING SYSTEM

- Water pump
- Engine cooling fan
- Engine cooling fan motor/clutch
- Head gasket(s) & intake gaskets
- Radiator
- Thermostat

BRAKES

- Master cylinder
- Calipers
- Wheel cylinders & power brake booster (vacuum only)
- Hydraulic metal lines & fittings
- Metering & proportioning valves
- Equalizer/distributing valves
- Vacuum pump
- Brake pedal assembly

ABS

- Electronic control unit
- Anti-lock computer module
- Wheel/speed sensor(s) & exciter(s)
- Proportioning valve(s)
- High-pressure hydraulic pump
- Electro-hydraulic proportioning control valves
- Housings (*if damaged by an internally lubricated part.*)

EMERGENCY ROAD SERVICE

Need emergency road service? No problem. Simply call us toll-free, and we'll send help to you ASAP. We cover up to \$75.00 per disablement for:

- **Mechanical First Aid:** Any service requiring a minor adjustment (exclusive of parts) to enable a disabled vehicle to proceed under its own power.
- **Tire Service:** Changing an inflated spare from mount to wheel.
- **Battery Service:** Attempting to start vehicle with a booster battery.
- **Delivery Service:** Delivery of an emergency supply of gasoline, oil or water and other accessories and supplies as may be required and available. (You pay only the cost of materials.)
- **Towing Service:** When a vehicle cannot be started, it can be towed up to 25 miles to a destination of YOUR choice by an authorized towing service.
- **Locksmith Service:** If your keys are locked inside the covered vehicle, a locksmith will be dispatched for service, and up to \$25.00 will be covered.

ADDITIONAL COVERAGE

- **Rental:** We'll reimburse YOU up to \$30 per day for rental expenses. (Maximum \$180, excluding mileage, optional insurance and fuel charges).
- **Manufacturer's Deductible:** Covers the deductible for vehicles still covered by factory warranty (*for repairs otherwise covered by the Optimum Plan.*)

These are General Guidelines. Covers parts and labor. See your contract for exclusions and details.

Toll-Free Hotline for claims is 1 (800) 334-4841.